

MANDATED REPORTING



Missouri Medicaid Audit and Compliance
Provider Certification Review Materials

Mandated Reporting



Mandated reporters are people who have regular contact with vulnerable people such as minors, disabled persons between 18 and 59, and senior citizens and are therefore legally required to report (or cause a report to be made) when abuse is observed or suspected.

Applicable to the service standards for in-home personal care program under 13 CSR 70-91.010; 13 CSR 70-3.030; 19 CSR 15-7.010(8), RSMo 192.2405.1 and the MO HealthNet Personal Care Manual

Mandated Reporting



In-home services owners, providers, operators or employees must report:

- Suspected abuse, neglect or exploitation of disabled persons between 18 and 59 and any person aged 60 or older to **1-800-392-0210**
- Suspected abuse, neglect or exploitation of children to **1-800-392-3738**
- Suspected abuse, neglect or exploitation of Long Term Care Facility residents to **1-800-392-0210**

Applicable to the service standards for in-home personal care program under 13 CSR 70-91.010; 13 CSR 70-3.030; 19 CSR 15-7.010(8), RSMo 192.2405.1 and the MO HealthNet Personal Care Manual

Elder Abuse Hotline



Provider staff and volunteers shall be familiar with and shall be able to recognize situations of possible abuse, neglect, exploitation or likelihood of serious physical harm involving disabled persons and seniors.

Reports shall be made IMMEDIATELY to the
DHSS elder abuse hotline.

1-800-392-0210

****Hotline is open 7am - 12am, 7 days a week****

Applicable to the service standards for in-home personal care program under 13 CSR 70-91.010; 13 CSR 70-3.030; 19 CSR 15-7.010(8), RSMo 192.2405.1 and the MO HealthNet Personal Care Manual

State Statutes and Regulations



- Mandated Reporting
 - ✦ 192.2405.1 RSMo
 - ✦ 19 CSR 15-7.010 (8)
 - ✦ 19 CSR 15-7.021 (18)(R)
- Elder Abuse/Neglect/Financial Exploitation
 - ✦ 565.188 RSMo
 - ✦ 19 CSR 15-7.021 (18)(R)
- Child Abuse
 - ✦ 210.109 – 210.183 RSMo
- Long Term Care Facility residents
 - ✦ 198.070 - 198.090 RSMo

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